

# Quality policy

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We shall give our customers good service and deliver services within Informationstekniks scope of high and accurate quality with high availability and right service level by :

1. Being responsive and flexible through detailed planning during our process from customer inquiry until delivered solution.
2. Follow up with developments in the industry , continually investing in well- structured and maintained IT support as well as our employees' skills.
3. Regularly make quality controls in production. If shortcomings are found, they shall be adjusted with no delay.
4. The management ensures that this **Quality Policy** is known in the company as well as create and maintain resources for compliance and control.

In order to deliver a good service we aim at **Informationsteknik Scandinavia AB** after an ongoing dialogue with customers , employees and suppliers, constantly become better at meeting customers' needs and put them in the center in all parts of our business.